

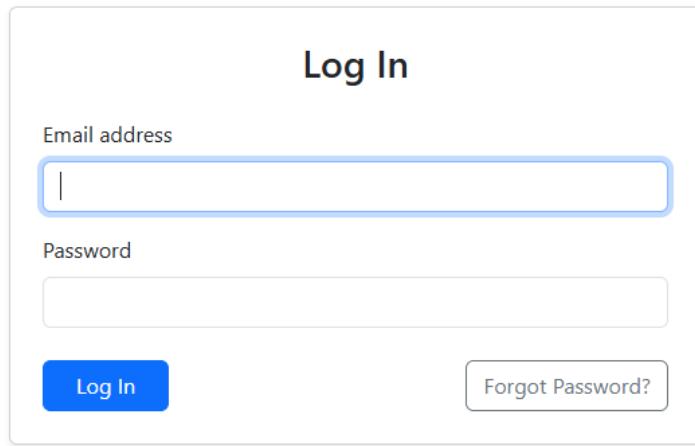


PROTIRE Customer Online Ordering Guide

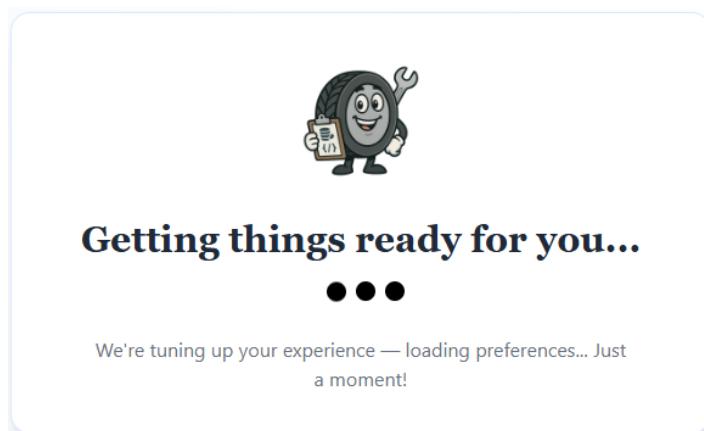
A step-by-step guide for first-time users

1. Accessing the CSFA Portal

1. Open your web browser and go to: csfa.protire.com
2. Log in using your email address and password.
 - If you don't have an account, contact your company administrator for access.

A screenshot of the PROTIRE Log In page. The page has a light gray background with the PROTIRE logo at the top. Below the logo, the word "Log In" is centered in a dark blue, sans-serif font. There are two input fields: "Email address" and "Password", both with blue outlines. Below the "Email address" field is a single character placeholder. Below the "Password" field is a small, empty input field. At the bottom left is a blue "Log In" button, and at the bottom right is a white "Forgot Password?" link.

You will briefly see a loading screen before the Home Page appears.

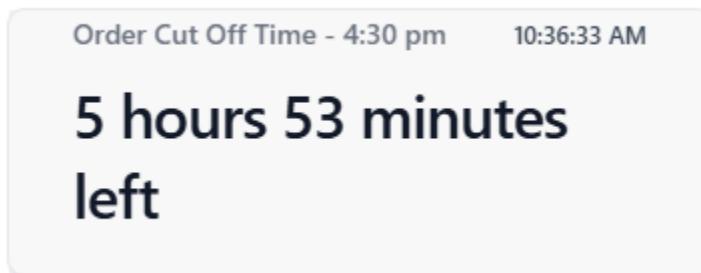


2. Navigating the Home Page

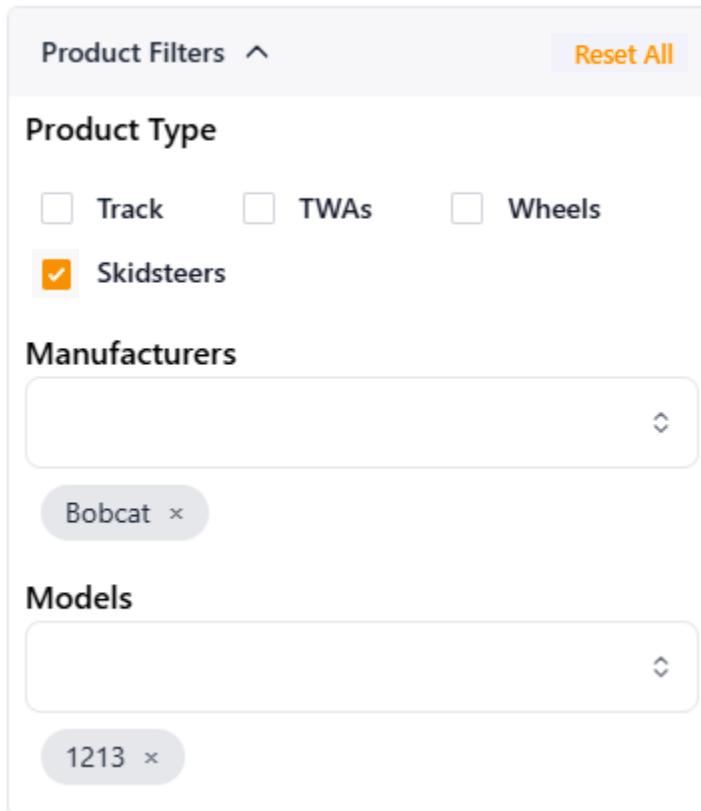
The Home Page is divided into three main sections:

A. Left Panel – Ordering Tools

- **Order Cut-Off Time:** Shows the daily order deadline and the time remaining to place your order.



- **Product Filters:** Narrow results by product type, then select manufacturer and model.



B. Center Panel – Search Refinement

- Filter results by: Size, Description, and Part Number.

- Available Only slider for only showing results that are in stock.



- Inventory Status is color-coded:

- Green = In Stock
- Yellow = Low Stock
- Red = Out of Stock

Inventory Status: ■ In Stock ■ Low Stock ■ Out of Stock

Tip: If a yellow (Low Stock) item sells out, it will automatically turn red.

<input type="text" value="230x48x70"/>	<input type="checkbox"/> Available Only	Free Freight!!!
<div style="background-color: #008000; width: 100%; height: 10px; margin-top: 5px;"></div> 100%		
<input checked="" type="checkbox"/> Cross Ref Code i <input checked="" type="checkbox"/> Description i <input checked="" type="checkbox"/> Product Code i		
Inventory Status: ■ In Stock ■ Low Stock ■ Out of Stock		
Product	Last Ordered	
 230x48x70 V/D2 Interchg Short Pitch ■  17234870 Weight: 140.14 lbs	<input type="button" value="-"/> 1 <input type="button" value="+"/>	

Available Only
 Free Freight!!!

100%

Cross Ref Code i
 Description i
 Product Code i

Inventory Status: ■ In Stock ■ Low Stock ■ Out of Stock

Product	Last Ordered
 <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="flex: 1;"> 230x48x70 V/D2 Interchg Short Pitch ■ ← 17234870 Weight: 140.14 lbs </div> <div style="flex: 1; text-align: right; border: 1px solid #ccc; border-radius: 10px; padding: 2px;"> - 2 + </div> </div>	

C. Right Panel – Order History

- View your 10 most recent orders directly on the Home Page.

Order#	PO#	Date	Status
1590254		2025-08-12	● Pending
1584472		2025-07-17	● Posted
1550934		2025-02-25	● Posted
1546104		2025-02-04	● Posted
1541728		2025-01-14	● Posted
1413821		2023-08-23	● Posted
1396962		2023-06-23	● Posted
1379019		2023-04-19	● Posted
1376024		2023-04-07	● Posted
1358315		2023-01-26	● Posted

- For full history, click View All or History at the top menu.

Order History [View all →](#)

Click on the order number to view details.



3. Placing an Order

1. Browse or search for your desired product using the filters.
2. Enter the desired quantity and click Add to Cart.
3. When ready, click View Cart.

[View Cart \(1\)](#)

4. Checking Out

1. Review your cart and confirm items.
2. Use the 'What does this fit?' feature to check compatible machines.

[Cart Items](#)

 D2	230x48x70 V/D2 Interchg Short Pitch	280.28 lbs
	<input type="button" value="-"/> <input type="button" value="2"/> <input type="button" value="+"/>	
	140.14 lbs x 2	
	17234870	
	What does this fit?	

Track Matches

MAKE	MODEL
CASE	CX14
CASE	CX14ZTS
CASE	CX15STC
CASE	CX15STR
CASE	CX16B

[Close](#)

3. Click Checkout Now.

Ready to Checkout?

Weight

280.28 lbs

[Checkout Now](#)

[Back to Home](#) →

4. Enter customer information: Name, Address, City, State, Zip Code, Email, Fax, Contact Name, Phone Number.

Name	Street	Street pt. 2	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
**This Field is Required			
City	State	Zip Code	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
**This Field is Required			
Email	Fax	Contact Name	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

- Use the 'Use Customer Address' button to auto-fill your address.

Customer ⓘ

Billing Address ⓘ

Customer Order PO

Shipping Information ⓘ

Use Customer Address



5. Click Next to review your order again.

Back

Next

6. Review your order and click Next again.



230x48x70 V/D2 Interchg Short Pitch [Edit](#)

140.14 lbs x 2

17234870

[What does this fit?](#)

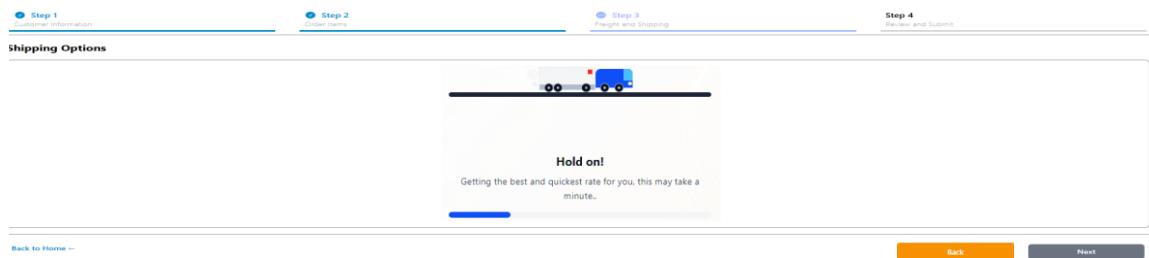
280.28 lbs

[Back to Home →](#)

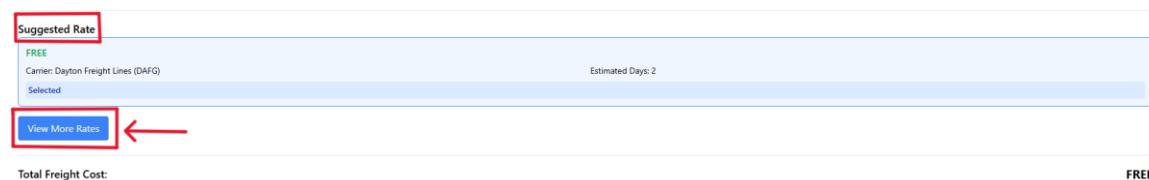
Back

Next

7. A loading screen will appear. It will take at most 60 seconds to load the next page.



8. Choose your freight carrier (default is suggested, but you can change it*).



9. Click Next once you have selected the freight carrier that you prefer*.

*If you choose another freight carrier other than what is suggested, the additional freight cost will be added to your invoice.

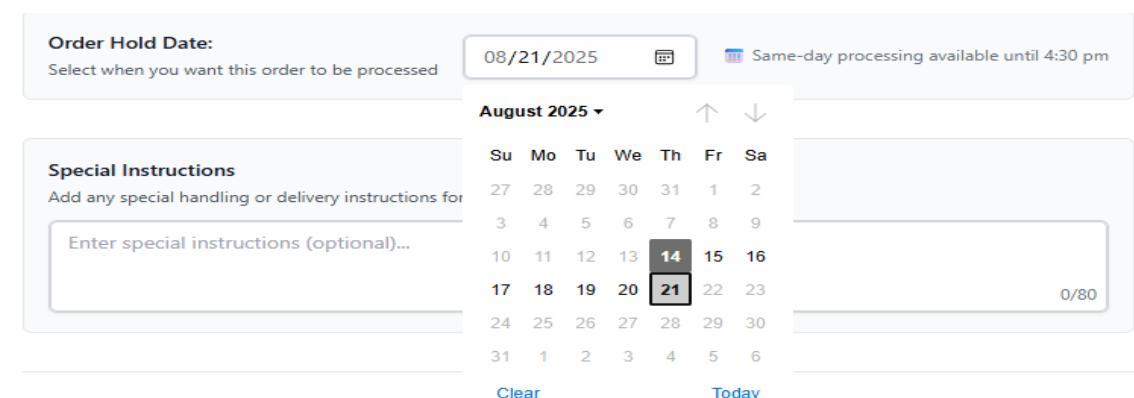
10. Review your order one more time to **HOLD**.

Review Order

Please review your order carefully before submitting. If you need to make changes after submission, you will have to contact us.



11. You may choose to **HOLD** the order for up to 7 days.



12. Add any special instructions if needed

Special Instructions

Add any special handling or delivery instructions for this order

Deliver to dock 3

17/80

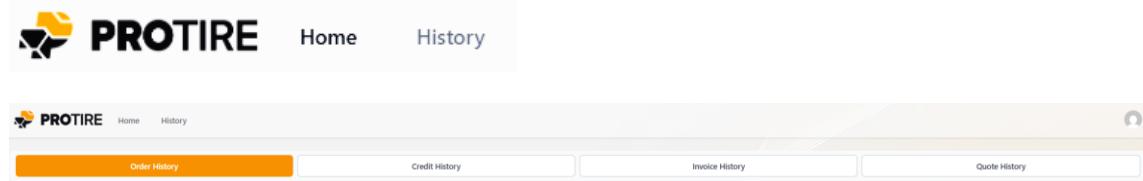
13. Click Submit to complete your order.

5. Reviewing Past Orders

Order History allows you to view details, track shipments, and download invoices.

Order History [View all →](#)

Click on the order number to view details.



- In the **Order History** tab, click View to see order details.

Order Number 1590254 (PO)



350x54.5Kx86 V/D2 Lug Interch
17355K86
[What does this fit?](#)

D2

** Kubota KX040-4

We are reviewing the order, if you have questions, please contact customer service.

Pending Approved In Progress Completed

Shipping Address	Billing Address
QUOTE CUSTOMER ONLY	, TN
ALL WALK-INS MUST FILL OUT A	
CUSTOMER UPDATE FORM OR APPLICATION	
Chattanooga, TN	
Freight Line: FTS TBD	
Tracking number: Not Available	
Subtotal	
Shipping and Handling	
Tariff	
Surcharges	
Taxes	
Total	

[Send Confirmation](#)

Invoice not ready

[Back to Home →](#)

- In the **Credit History** tab, click View to see credit memos and download invoices.

Status: Posted

Date Created: 1/29/2023

Total Pieces: 1



8.25-16.5 8H Blk Whl# 348

Credit Qty: 1

53380TP8

Unit Weight: 32 lbs

Original Price: \$132.71



Credit Qty: 0

Descript

Unit Weight: 0 lbs

Original Price: \$0.00



Credit Qty: 0

Friend of Benton's. Wheel

Descript

Unit Weight: 0 lbs

Original Price: \$0.00

Credit Memo

Credit Information

Credit Memo

Total Items: 1

Invoice: —

Items Credit

Freight Credit

Tariff Amount

Surcharge

Tax

Total Memo Amount

[Download Invoice](#)

[Back to History →](#)

- In the **Invoice History** tab, download invoices for more details.



PROTIRE

INVOICE

Industrial Tire Problem Solvers SINCE 1953

REMIT TO: Professional Industrial Tire Co.
1532 Riverside Dr. / P.O. Box 5652 / Chattanooga, TN 37406
(423) 629-4394 FAX:(423) 629-4337

INVOICE# 522654 DATE: 2025-08-19
AMT: \$2,728.6
TERMS: NET 60 (DUE:2025-10-18)
PO#: 2424

Sold To:

CUSTOMER#

Shipped To:

Ship Via

TN

Fr. Terms

Primary Tracking#

Ordered By

Entered By

Order#

AAA COOPER

Prepaid

684362619

Nick

Tyler

993466

Ship Via

TN

Fr. Terms

Primary Tracking#

Ordered By

Entered By

Order#

FEDEX GROUND (PKG)

Prepaid

Gerald

670980

- In the **Quote History** tab, click **View** to see and manage quotes.

Quote Number 269365

Quote Date:



10x7x6-1/4 SM

06145001

Weight: 22 lbs

Quote Details

Quote Information

Quote #269365

Total Weight: 22 lbs

Shipping and Handling

Tariff

Surcharges

Taxes

Total

Send Quote

Back to History 