



PROTIRE Customer Online Ordering Guide

A step-by-step guide for first-time users

1. Accessing the CSFA Portal

1. Open your web browser and go to: csfa.protire.com
2. Log in using your email address and password.
 - If you don't have an account, contact your company administrator for access.

PROTIRE

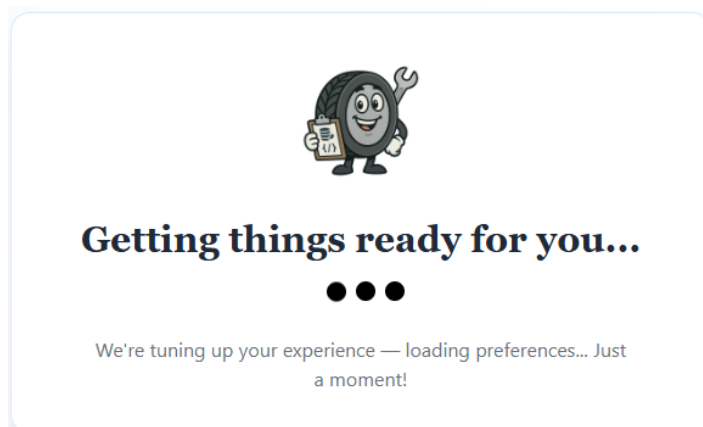
Log In

Email address

Password

[Log In](#) [Forgot Password?](#)

You will briefly see a loading screen before the Home Page appears.



2. Navigating the Home Page

The Home Page is divided into three main sections:

A. Left Panel – Ordering Tools

- **Order Cut-Off Time:** Shows the daily order deadline and the time remaining to place your order.

Order Cut Off Time - 4:30 pm

10:36:33 AM

5 hours 53 minutes left

- **Product Filters:** Narrow results by product type, then select manufacturer and model.

Product Filters ^

Reset All

Product Type

☐ Track

☐ TWAs

☐ Wheels

☒ Skidsteers

Manufacturers

Bobcat ×

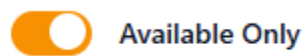
Models

1213 ×

B. Center Panel – Search Refinement

- Filter results by: Size, Description, and Part Number.

- Available Only slider for only showing results that are in stock.



- Inventory Status is color-coded:

- Green = In Stock
- Yellow = Low Stock
- Red = Out of Stock

Inventory Status: ■ In Stock ■ Low Stock ■ Out of Stock

Tip: If a yellow (Low Stock) item sells out, it will automatically turn red.

Available Only

Free Freight!!!


100%

☒ Cross Ref Code ⓘ

☒ Description ⓘ

☒ Product Code ⓘ

Inventory Status: ■ In Stock ■ Low Stock ■ Out of Stock

Product	Last Ordered
<div><div><div><div>D2</div><div>230x48x70 V/D2 Interchg Short Pitch</div><div>17234870</div><div>Weight: 140.14 lbs</div></div></div><div>■ ←</div></div>	<div><div>–</div><div>1</div><div>+</div></div>


Available Only

Free Freight!!!

100%

☒ Cross Ref Code ⓘ
 ☒ Description ⓘ
 ☒ Product Code ⓘ

Inventory Status:
 In Stock
Low Stock
Out of Stock

Product	Last Ordered
<div>  <div> 230x48x70 V/D2 Interchg Short Pitch Out of Stock ← </div> <div> 17234870 Weight: 140.14 lbs </div> </div>	<div> <div>−</div> <div>2</div> <div>+</div> </div>

C. Right Panel – Order History

- View your 10 most recent orders directly on the Home Page.

Order#	PO#	Date	Status
1590254		2025-08-12	Pending
1584472		2025-07-17	Posted
1550934		2025-02-25	Posted
1546104		2025-02-04	Posted
1541728		2025-01-14	Posted
1413821		2023-08-23	Posted
1396962		2023-06-23	Posted
1379019		2023-04-19	Posted
1376024		2023-04-07	Posted
1358315		2023-01-26	Posted

- For full history, click View All or History at the top menu.

Order History [View all →](#)

Click on the order number to view details.



3. Placing an Order


1. Browse or search for your desired product using the filters.
2. Enter the desired quantity and click Add to Cart.
3. When ready, click View Cart.

[View Cart \(1\)](#)

4. Checking Out

1. Review your cart and confirm items.
2. Use the 'What does this fit?' feature to check compatible machines.

Cart Items

 D2	230x48x70 V/D2 Interchg Short Pitch - 2 + 140.14 lbs x 2 17234870 What does this fit?	280.28 lbs
---	--	-------------------

Track Matches

MAKE	MODEL
CASE	CX14
CASE	CX14ZTS
CASE	CX15STC
CASE	CX15STR
CASE	CX16B

Close

3. Click Checkout Now.

Ready to Checkout?

Weight

280.28 lbs

Checkout Now

Back to Home →

4. Enter customer information: Name, Address, City, State, Zip Code, Email, Fax, Contact Name, Phone Number.

Name <input type="text"/>	Street <input type="text"/> <small>**This Field is Required</small>	Street pt. 2 <input type="text"/>	
City <input type="text"/> <small>**This Field is Required</small>	State <input type="text"/> <small>**This Field is Required - Ex GA</small>	Zip Code <input type="text"/> <small>**This Field is Required - Ex 30001</small>	
Email <input type="text"/>	Fax <input type="text"/>	Contact Name <input type="text"/>	Phone <input type="text"/>

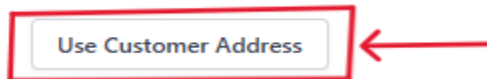
- Use the 'Use Customer Address' button to auto-fill your address.

Customer ⓘ

Billing Address ⓘ

Customer Order PO

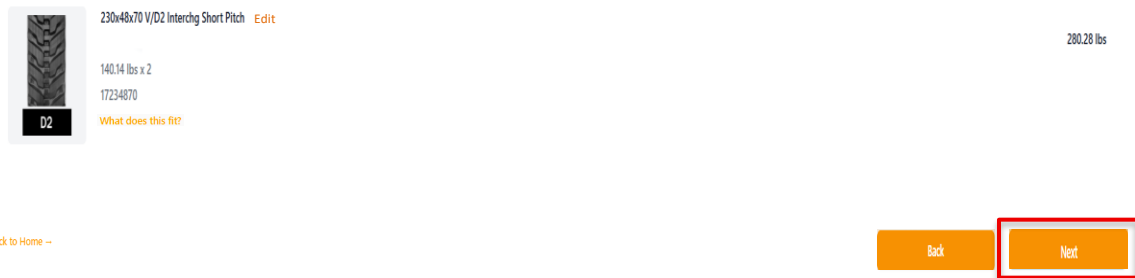
Shipping Information ⓘ



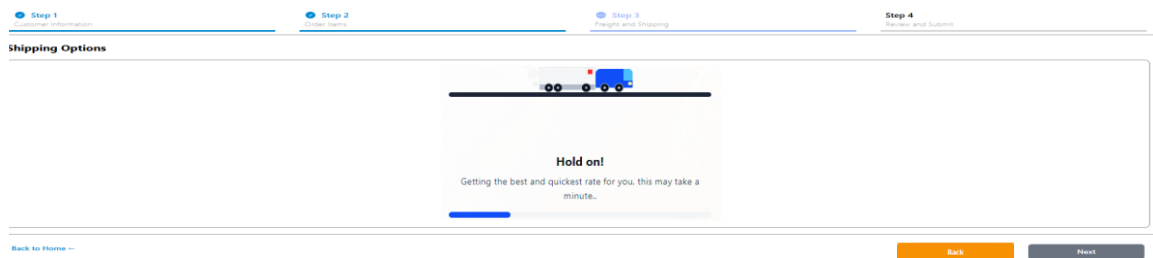
5. Click Next to review your order again.



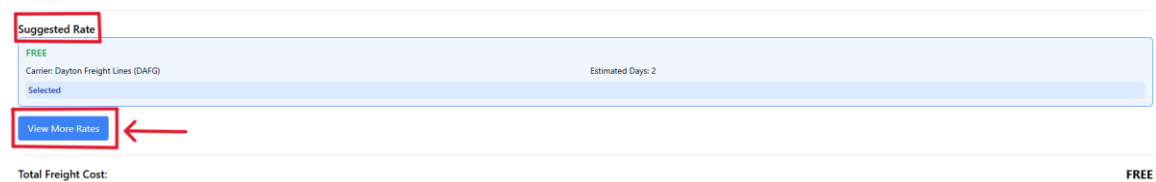
6. Review your order and click Next again.



7. A loading screen will appear. It will take at most 60 seconds to load the next page.



8. Choose your freight carrier (default is suggested, but you can change it*).



9. Click Next once you have selected the freight carrier that you prefer*.

*If you choose another freight carrier other than what is suggested, the additional freight cost will be added to your invoice.

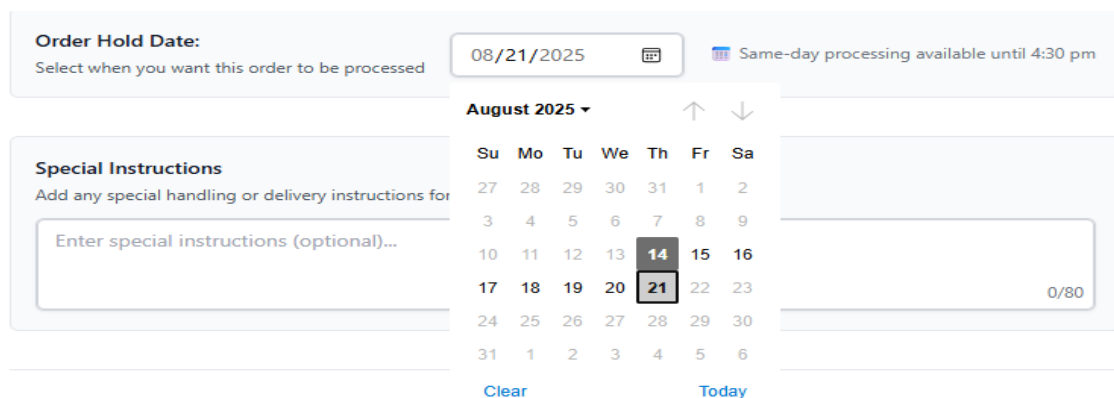
10. Review your order one more time.to **HOLD**.

Review Order

Please review your order carefully before submitting. If you need to make changes after submission, you will have to contact us.



11. You may choose to **HOLD** the order for up to 7 days.



12. Add any special instructions if needed

Special Instructions
Add any special handling or delivery instructions for this order

Deliver to dock 3

17/80


13. Click Submit to complete your order.


5. Reviewing Past Orders

Order History allows you to view details, track shipments, and download invoices.

Order History [View all →](#)

Click on the order number to view details.

 **PROTIRE** [Home](#) [History](#)

 **PROTIRE** [Home](#) [History](#)

Order History

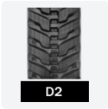
Credit History

Invoice History

Quote History

- In the **Order History** tab, click View to see order details.

Order Number 1590254 (PO)



D2

350x54.5Kx86 V/D2 Lug Interch

17355K86

[What does this fit?](#)

** Kubota KX040-4

Thanks for ordering

We are reviewing the order, If you have questions, please contact customer service.

Pending

Approved

In Progress

Completed

Shipping Address

Billing Address

QUOTE CUSTOMER ONLY

ALL WALK-INS MUST FILL OUT A

CUSTOMER UPDATE FORM OR APPLICATION

Chattanooga, TN

Freight Line:

FTS TBD

Tracking number:

Not Available

Subtotal

Shipping and Handling

Tariff

Surcharges

Taxes

Total

Send Confirmation

Invoice not ready

Back to Home

- In the **Credit History** tab, click View to see credit memos and download invoices.

Status:

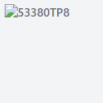
Date Created:

Total Pieces:

Posted

1/29/2023

1



53380TP8

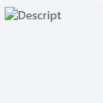
8.25-16.5 8H Blk Whl# 348

Credit Qty: 1

53380TP8

Unit Weight: 32 lbs

Original Price: \$132.71



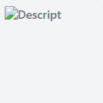
Descript

Credit Qty: 0

Descript

Unit Weight: 0 lbs

Original Price: \$0.00



Descript

Friend of Benton's. Wheel

Credit Qty: 0

Descript

Unit Weight: 0 lbs

Original Price: \$0.00

Credit Memo

Credit Information

Credit Memo

Total Items: 1

Invoice: ---

Items Credit

Freight Credit

Tariff Amount

Surcharge


Tax

Total Memo Amount

Download Invoice

Back to History

- In the **Invoice History** tab, download invoices for more details.



PROTIRE

INVOICE

Industrial Tire Problem Solvers SINCE 1953

REMIT TO: Professional Industrial Tire Co.
1532 Riverside Dr. / P.O. Box 5652 / Chattanooga, TN 37406
(423) 629-4394 FAX:(423) 629-4337

Sold To:

CUSTOMER#

INVOICE# 522654 DATE: 2025-08-19
AMT: \$2,728.6
TERMS: NET 60 (DUE:2025-10-18)
PO#: 2424

Shipped To:

Ship Via	TN	Fr. Terms	Primary Tracking#	Ordered By	Entered By	Order#
AAA COOPER		Prepaid	684362619	Nick	Tyler	993466

Ship Via	TN	Fr. Terms	Primary Tracking#	Ordered By	Entered By	Order#
FEDEX GROUND (PKG)		Prepaid			Gerald	670980

- In the **Quote History** tab, click [View](#) to see and manage quotes.

Quote Number 269365

Quote Date:



10x7x6-1/4 SM

06145001

Weight: 22 lbs

Quote Details

Quote Information

Quote #269365

Total Weight: 22 lbs

Shipping and Handling

Tariff

Surcharges

Taxes

Total

[Send Quote](#)

[Back to History](#) 